

# IT PROPOSAL

CITY OF GREENFIELD



PROACTIVE  
NETWORKING

[www.pronetindy.com](http://www.pronetindy.com)

317.590.0851





**Proactive Networking, Inc.**

# Estimate

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Indianapolis, IN 46268  
Phone (317) 590-0851

**DATE** December 11, 2024  
**Estimate #** 52319

**Bill To:**  
City of Greenfield

*Quotation valid until:* December 21, 2024  
*Prepared by:* KSW

**Comments or special instructions:**  
Project costs will be tracked and billed on an hourly basis. Below is an estimate of expected hours.

Description	AMOUNT
Phone system upgrade Calculated based on current utilization of 200 endpoints.	\$ 22,500.00
<b>Total</b>	<b>\$ 22,500.00</b>

For any questions or comments please contact Adam at [aray@pronetindy.com](mailto:aray@pronetindy.com)

**THANK YOU FOR YOUR BUSINESS!**

## Preparation

- Perform a full backup of the current PBX system, including user configurations, Digium phone settings, phone books, and any custom call data.
- **Client responsibility:** Document any changes made to the PBX after this backup, so they can be replicated on FreePBX 17. Communicate all updates or new configurations in detail for accurate transfer.

## New Server Setup

- Install FreePBX 17 on the designated server, preparing the environment for migration by configuring necessary modules, extensions, and network parameters for full system functionality.
- Configure SSL
- Restore the backup to the new system.

## Verify Call Flow Components

- Trunks
- Call Recording Settings
- Inbound Routes
- Outbound Routes
- Extensions
- Queues
- IVR
- Custom Destinations
- Ring Groups
- Call Flow Control
- Time Conditions
- Time Groups
- Paging
- Voicemail Settings
- System Recordings
- Directory
- Follow Me
- Conference
- Parking Lot
- E911 Settings

## Email Settings

- Alerts
- Voicemails

## Configure Backups

Configure the Endpoint Manager module on FreePBX 17 for all phones

- Identify and Document Specialty Devices and Settings
- Paging Amps
- Fax ATAs
- Doorbell
- Intercom

## Set up provisioning settings

- server IP
- port details

## Configure global templates for device settings

- SIP credentials
- firmware updates
- BLF keys
- line assignments

## Digium Configuration Migration

- Firmware
- Contacts
- Button mappings
- Custom configuration
- Global contact lists
- User contact lists
- Voicemail access
- Test Each Phone Model. Document any differences in functionality
- Visual Voicemail
- Document steps necessary at final cutover for each phone model including any steps necessary to verify functionality

## Final Cutover

- Final Export of Call and Voicemail Data
- Shutdown production PBX
- Migrate Staging PBX to production PBX IP

- Verify Inbound / Outbound Call Flows including E911
- Verify SMTP Functionality
- Verify Backup Functionality
- Import Call and Voicemail Data
- Provision phones following documented procedures
- Provision specialty devices